FRAUD & FINANCIAL ABUSE RESOURCES

Adult Protective Services (APS) 1-888-APS-TENN 1-888-(277-8366)
Area Agencies on Aging & Disability (AAAD) 1-866-836-6678 www.tnconnection.org
Better Business Bureau www.bbb.org
Do Not Call Registry (National) 1-888-382-1222 www.donotcall.gov
Do Not Call Registry (Tennessee) 1-877-872-7030 www.tn.gov/tra
Do Not Mail www.donotmail.org
Online Tennessee Justice www.OnLineTNJustice.org
Social Security Administration 1-800-269-0271 www.ssa.gov
Tennessee Alliance for Legal Services 1-888-395-9297 www.tals.org
Tennessee Bureau of Investigation 1-800-433-5454
Medicaid Fraud Unit www.tbi.tn.gov
Tennessee Commission on Aging & Disability 615-741-2056 www.tn.gov/comaging
Tennessee Dept. of Commerce & Insurance www.tn.gov/commerce
Division of Consumer Affairs 1-800-342-8385
Division of Insurance 1-800-342-4029
Securities Division 1-800-863-9117
Tennessee Division of Charitable Solicitations 1-800-861-7393

UT Extension Service http://tnassetabuse.tennessee.edu
Veterans Administration 1-800-827-1000

TIPS FOR PROTECTING YOURSELF ...

- Do not give out your personal information on the phone, email or internet
- Protect your Social Security number, credit and debit card numbers, PINs, passwords & other personal information by keeping them safe at home
- Protect your incoming and outgoing mail. Do not leave them in the mailbox and notify the post office to hold your mail if you will be out of town
- Opt Out of receiving pre-screened offers for credit and insurance
- Keep your financial trash "clean" by shredding documents
- Register your phone numbers with the Do Not Call Registeries
- Keep a close watch on your bank account and credit card statements
- Do not click on links in unsolicited emails
- Exercise your right to review your credit report for free annually at www.annualcreditreport.com or call 1-877-322-8228
- Report fraudulent activity to law enforcement and other appropriate agencies, as soon as you become suspicious

IF YOU ARE A VICTIM OF IDENTITY THEFT ...

- Place a fraud alert on your credit reports and review your credit reports by contacting all three (3) credit reporting agencies:
  - TransUnion 1-800-680-7289 www.transunion.com
  - Equifax 1-800-525-6285 www.equifax.com
  - Experian 1-888-397-3742 www.experian.com
- Close the accounts that you know, or believe, have been tampered with or opened fraudulently
- File a police report
- File a report with the Federal Trade Commission at www.ftc.gov/idtheft or by calling 1-877-ID-THEFT (438-4338)

October is Fraud & Financial Abuse Awareness Month in Tennessee

This resource information is provided by the Tennessee Vulnerable Adult Coalition (TVAC) in collaboration with the Tennessee Commission on Aging & Disability. For more information, visit our website at tvaconline.org, or visit us on Facebook.